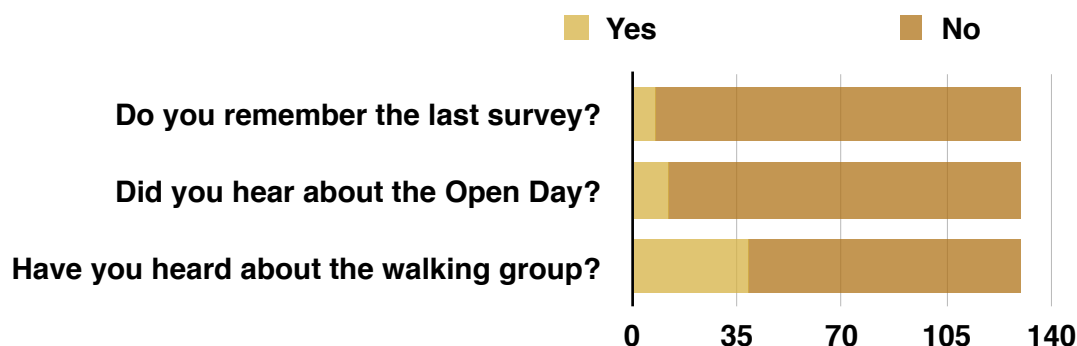


Marysville Patient Group Survey 2014 Result - 130 replies

Section 1 - the survey asked which of the previous year's activities were remembered.



Section 2 - preferences for future activities.

- You made 31 suggestions for talks and activities and some were requested by a number of you. The most popular of these were: healthy eating (11), dance (10), coping with stress (5), children's health (5), arthritis (4), yoga (4).
- 26 of you thought that "cycling for health" was a good idea and might like to be involved.
- You made 26 suggestions for health information/leaflets that would be useful - none was suggested more than three times. Most popular were: health related services, child health, anxiety, cardio-vascular problems, healthy diet.

Section 3 - the survey asked what you liked about Marysville and and what improvements you would make.

Likes:

- 80 of you commented on the friendly, helpful, caring or professional attitude of the doctors and staff.
- 41 said it was easy to get appointments either quickly or when needed.
- 16 liked the clean, tidy, well laid out building and waiting area.
- others commented on convenience, having a female doctor, the website.

Improvements:

- There were far fewer comments in this section, just 32. 8 comments were made about extended or weekend opening, 5 wanting waiting times at the surgery reduced, 5 wanting repeat prescriptions by phone, 2 wanting it easier to make appointments and 2 suggesting a getting a drinking water dispenser.

Section 4 - the survey asked what was the best way to communicate new information.

- Website
- Noticeboard
- Leaflets
- Newsletter
- Text
- Email
- Post

