

**MARYSVILLE MEDICAL PRACTICE PATIENT PARTICIPATION GROUP
MINUTES of MEETING held THURSDAY 17 OCTOBER 2013**

Present:-

Chairman	Graham Spencer
Members	Roy Hope, Jay Mitchell, James Brathwaite, Val Thompson
Apologies	Viv Botfield, Christine Fenwick, Jan Pascall

1 Minutes 3/10/13

It was agreed that other councillors should be approached to advertise Open Days in their newsletters, including those in Abbey, Monkmoor and Underdale divisions. Clarification was needed at item 9 to illustrate the difference between health awareness sessions and health talks. RH has yet to hear from ASDA and will be writing a report on the Open Day for the next newsletter.

2 Walking for Health

Leaflets were reviewed and will be handed out at the flu clinics. It was thought that nurses could have a supply to hand to appropriate patients. The flip chart would be available to advertise walks.

3 Network Event 16 October

RH reported on his visit. "Call to Action" had been emphasised. PPGs were asked to get patients involved by having their views heard through the survey being conducted on line at www.shropshireccg.nhs.uk. If a paper version was required, visit the website, call 01952 580478, or go to calltoaction@telfordccg.nhs.uk. There will be a conference in Telford on Monday 25 November at which the guest speaker would be David Nicholson, the CEO of the NHS. GS will attend and contact VB to see if she wishes to go. CF will be attending on behalf of the practice. RH had joined the group discussing end of life care. Emphasis had been placed on joined up consultation.

4 Shropshire Patients Group Meeting 8 October

GS had attended. Karen Higgins had already been made aware of the success of our open day through one of the attendees who had found it a most useful event. Marysville was encouraged to hold further open days and to advertise them even more. Two members of the SPG will be looking at recruitment to PPGs generally. A lengthy exercise had been undertaken at that meeting by Bill Gowans who needed to have views on the proposed new government initiative on surgeries being open 12 hours a day, 7 days a week. It was vital that patients knew that the Shropdoc number was 08444 06 88 88. The anticipated growth in house building in the town would produce a large number of extra patients. Individual practices should be aware of the need to accommodate extra patients.

5 Waiting Room Layout

The ideas produced by RH and former member JW should be considered at a future meeting.

6 Appointment Booking

An online member had experienced difficulty in making an appointment a month ahead. The group will discuss this with the Practice Manager at the next meeting.

7 Patient Contacts

JM had reviewed the survey forms. It was felt that there should be three groups of contact by e-mail, those attending meetings, those wishing to be consulted on line and included in surveys and those who merely wished to know what was going on. There were potentially some 20 e-mail addresses to be added. Viv will be included in this discussion at the next meeting. In the meantime, GS will write to a couple who had expressed interest in the group on their survey form and details of one form will be passed to Heather as it detailed Age UK contacts.

8 Next Meeting

This was arranged for 14 November at 2pm.